(b) A tenative claim of Rs. 8.00 crores has been raised by International Airports Authority of India on M/s. Sahara India Airlines on account of damage to Airport property. Aeroflot has till date not filed any claim. The mode of payment to IAAI shall be decided in consultation with the Insurance Company of M|s. Sahara India Airlines.

(c) Measures taken to avoid recurrence of aircraft accidents are implementation of recommendations emanating from accident investigation reports, dissemination of safety information, safety audit of airlines, monitoring of flight recorders, periodic inspection of aerodromes implementation of measures for eradication of bird menance etc.

New schemes to complete with the private taxi operators

5873. SHRI SURESH KALMADI:
SHRI VIREN J. SHAH:

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Indian Airlines has decided to introduce a number of new schemes to compete with the private taxi operators (PTOs);

(b) if so, what are the details in this regard;

(c) to what extent these schemes will attract passengers to Indian Airlines;

(d) whether there is any proposal under consideration to do away with the cancellation charges, grant facilities to passengers ,to extend their tickets to subsequent days etc: and

(e) if so, what are the details in this regard?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) and (b) Yes, Sir. Some of the major steps taken by Indian Airlines are:-

(i) *Product Improvements*

— Improvement in service both on ground and on board.

— Improvement in passenger comfort by increasing seat pitch in Economy Class of A-300.

— Introduction of Business Class in A-320 aircraft.

(ii) *Pricing and Distribution Strategies*

— Incentives|concessions introduced for customers and agents.

— Setting up of Sales forces to generate more business.

(iii) *Organisational improvements*

— Changes in the organisational structure and systems to enable a speedy and cohesive response to the environment.

— Closer consultation with type employees Unions|Associations to foster an atmosphere of mutual understanding.

(i) *Increased fleet utilisation as a result of introduction of productivity linked schemes of remuneration.*

(v) *Increased international operatons to usefully deploy available capacity*

(vi) *Tie up with Air India in several areas, like joint venture operations in the Gulf countries, hub and spoke operation*

(c) It is expected that these steps will help Indian Airlines in facing the competition from the Air Taxi

Operators. However, it is difficult to quantity to what extent passengers will be attracted.

(d) and (e) Yes Sir. An amendment of existing Cancellation Rules to make it less stringent is under examination by Indian Arlines.

Force landing of Indian Airbus at Tirupati

5874. SHRI V. GOPALSAMY: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) how much amount has been spent on guarding the Indian Airlines A-300 since its forced landing at Tirupati on the 15.11.93;

(b) how much more the Indian Airlines plan to spend on this account;

(c) whether any compensation has been paid to anyone in this regard;

(d) by when the Airlines will remove the aircraft; and

(e) what had been the total loss to Indian Airlines so far in this regard?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) and (b) An amount of Rs. 3.67 lakhs has been spent on guarding the aircraft, till March, 94, since its forced landing at Tirupati. A monthly expenditure of approximately Rs. 0.70 lakhs shall continue to be spent on guarding the aircraft. This amount will be fully reimbursed by the insurer to Inlian Airlines.

(c) Yes, Sir. Up to March, 1994, compensation amounting to Rs. 3.62 lakhs has been paid.

(d) The aircraft is the property of the Insurer and the decision for removal of the same from the accident site rests with the Insurers.

(e) Since the insurance claim for this aircraft has been settled by the Insurers for the full insured value, Indian Airlines has not incurred any loss.

Revenue of Indian Airline and Air India

5875. SHRI K. RAHMAN KHAN: Will the Minister of CIVL AVIATION AND TOURISM be pleased to state:

(a) the total revenue of Indian Airlines and Air India during 1992-93, 1993-94;

(b) the percentage of Air India and Indian Airlines revenue from India Gulf operations; and

(c) the steps taken by Air India to improve the revenue from this sector by improving the passenger amenities?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) and (b) Total revenue of Air India and Indian Airlines and the percentage of revenue from Gulf operations is given below:-

	Total Revenue (Rs. in crores)		Percentage of Revenue from India-Gulf Operation	
	1992-93	1993-94	1992-93	1993-94
Air India	2583.19	2747.63 (estimated)	33%	33%
Indian Airlines . . .	1578.83	1748.05	4%	6%